

SAFEX 2011

ACCIDENTS and INCIDENTS

D R White



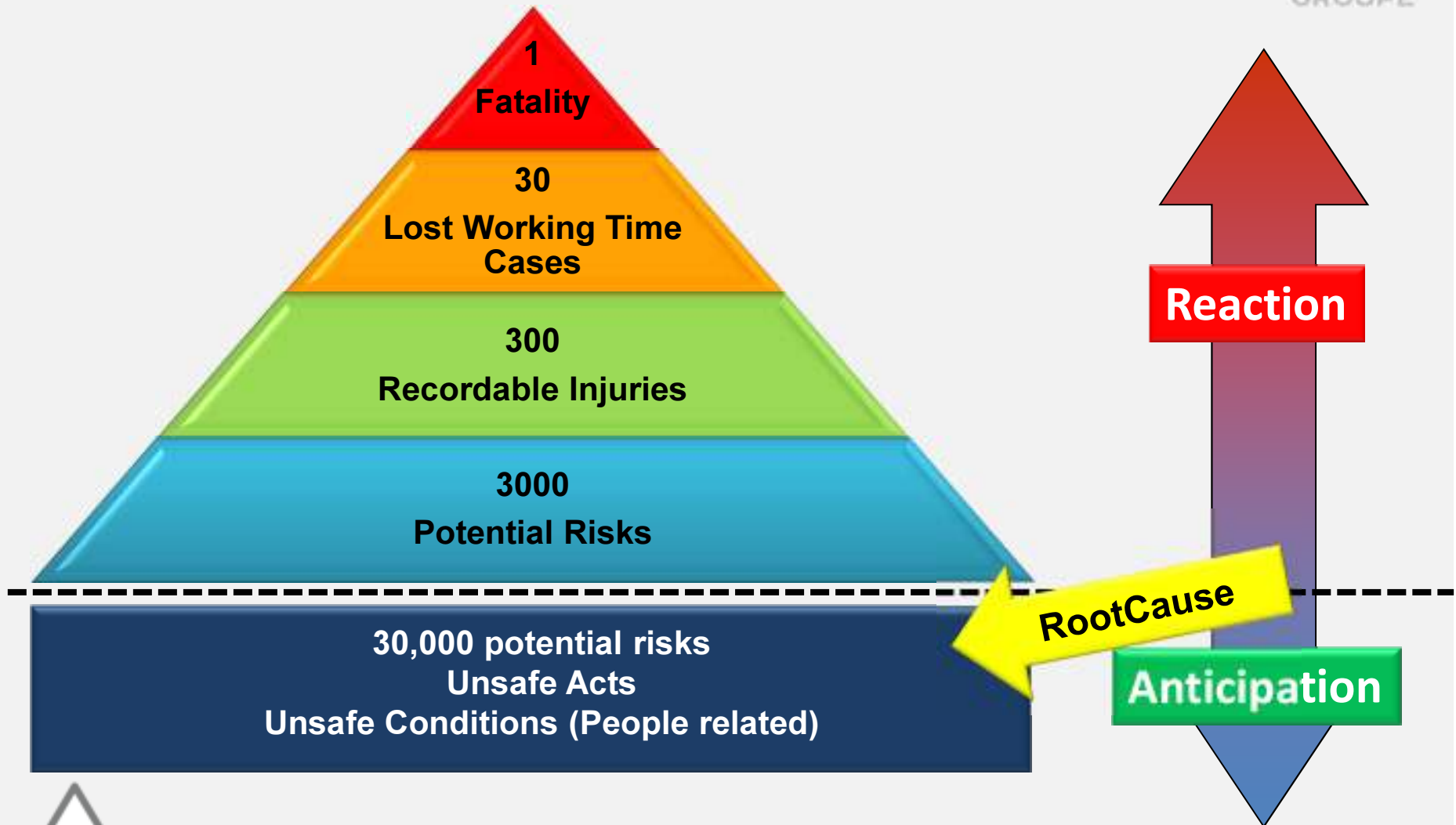
Summary



- **Accidents – definitions**
- **Injuries – definitions**
- **Risks/dangerous occurrences**
- **Wording of policies and mission statements**
- **Reporting frequencies**
- **Reasons for not reporting**
- **Improving reporting**



Accident Frequency Triangle



- **Definitions of Lost Time Accidents**
 - Failure to work on day following accident
 - Failure to work on ***usual*** job on day following accident
 - Hospital or doctor visit
 - Failure to work some time subsequent to accident
 - UK RIDDOR (3 days – may go to over 7)



Definitions of recordable injuries

- First aider treated
- Minimum treatment time
- Defined injuries – scalds, abrasions, cuts, bruises, broken bones etc

Definitions of potential risks

- Unsafe situations
- Near hits
- Near misses
- Dangerous occurrences
- Operator concerns



Policies and mission statements



- Zero harm
- Zero accidents
- Target zero
- Safety is number one priority
- Accidents are not acceptable
- No blame culture



Policies and mission statements



- Anything with zero is unattainable
- Creates hard culture
- Can only fail
- Relief when another manager fails first
- Safety is not the number one priority – survival is; good safety is part of the strategy
- Accidents not acceptable – means company won't accept accidents
- No blame culture – until something goes wrong
- All of this can and does lead to under-reporting – targets change behaviour



Reporting frequencies



- Fatalities are always reported (?)
- Lost Time Accidents are usually reported
- Recordable injuries are quite often reported
- Anything else is sometimes reported



Reporting



- Accidents and incidents **must** be reported internally
- **Should** be reported to authorities
- Really **Ought** to be reported to Safex



Reasons for not reporting



- **Fear**
 - My job is at stake
- **Fiddle**
 - It wasn't really Lost Time
- **Forget**
 - Particularly with incidents



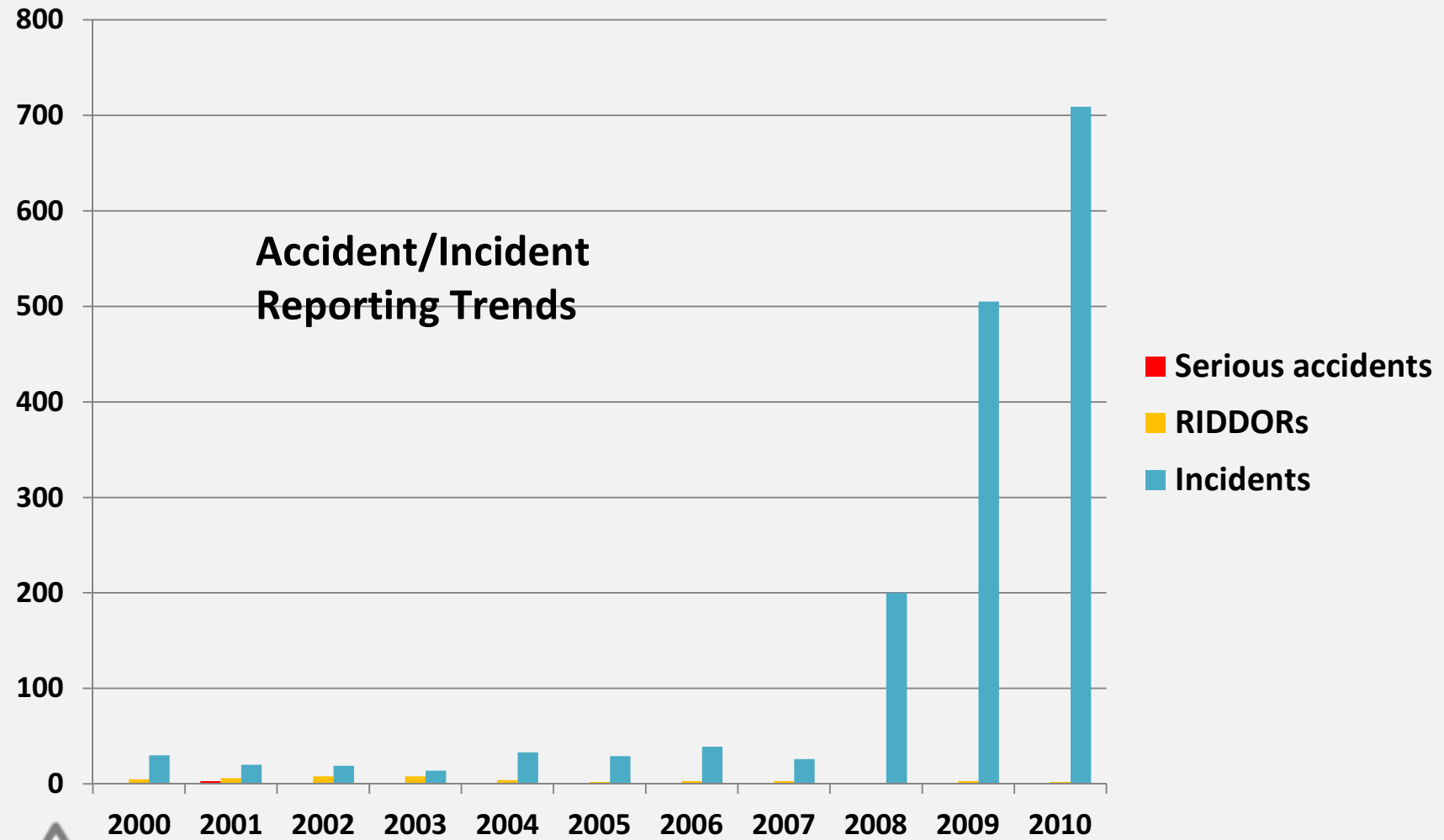
Improving reporting performance



- **What is EPC-UK doing to improve this?**
- **Fear**
 - Trying to develop a genuine no blame culture – any disciplinary action should be divorced from safety
Always difficult when safety rules are infringed
- **Fiddle**
 - Clearly define what is an LTA and stick to it
Difficulties with Lost Time, Accident and Work
- **Forget**
 - Reward schemes for reporting incidents
Care – people “save” reports for later rewards



Results



Take home messages



- **Make it as easy as possible for employees to report incidents**
- **Try not to attach blame**
- **Accurately and consistently define accident, incident, Lost Time Accident etc**
- **There are no “right “ answers**



THANK YOU